

June 2017 Volume 111

#### Edgewood Road to be paved from Tower Terrace Road to County Home Road

The City of Hiawatha has entered into a 28E Agreement with Linn County to participate in a joint grading and culvert reconstruction project on Edgewood Road north of the city limits to County Home Road. The phase I project is planned for this summer. The County will be bidding a project to replace several culverts on the section of Edgewood Road along with grading the roadway surface to prepare the pavement for a white-topping project in the summer of 2018. This section of Edgewood Road (formerly Loggerhead Road) is approximately 1.8 miles in length with responsibility shared between Hiawatha and Linn County. This is the first phase of a project to provide a future 30 foot wide paved surface with rock shoulders.

The County has completed numerous projects of this type on many of their heavily traveled roadways. This is a very economical process to improve the existing roadway surface, pictures below demonstrate a finished project.

For additional information, contact the City Engineer at cityengineer@hiawatha-iowa.com.





#### Save the Date: HEDCO State of the City Luncheon

Date:

Thursday, July 20, 2017

Time:

11:30 AM - 1:00 PM

**Location:** 

Kirkwood Linn Co. Regional Center 1770 Boyson Road, Hiawatha, IA 52233

Join Mayor Bill Bennett, as he talks about the current state of our great city and listen to our featured Keynote Speakers, four business owners speak on their successes and how the City has played a part in that.

#### ADMISSION

**Business Sponsor** 

\$400 for a table of eight. Also receive recognition in all electronic and printed materials.

#### **Individual Tickets**

\$40 per person



#### **AGENDA**

11:15 AM Registration Begins/Doors Open

11:30 AM Welcome HEDCO Chair, Jon Dusek, Lunch Served

12:15 PM State of the City Address, Mayor Bill Bennett

12:20 PM CR Graphics - Humza Igram, President

12:30 PM ENSEVA - Doug Sevey, CEO

12:40 PM Back In Line - Dr. CJ Kleene

12:50 PM Crystal Group - Jim Shaw, Exec. VP of Engineering

1:00 PM Closing by Jon Dusek



#### 2017 Earth Day Collection Event Another Success



Saturday, April 22, marked Hiawatha's 10th annual Earth Day collection/recycling event at the new location - the Hiawatha Maintenance Facility located at 1410 Robins Road. In past years Earth Day was held in the 10th Avenue parking lot at Guthridge Park. Although this is also a great location to hold the event, there is no shelter to provide coverage in the case of bad weather, which often impacts us during this time of year. By holding Earth Day at the Maintenance Facility, we have the ability to move many of the stations inside the buildings

if the situation arises. This is particularly important for the shredder, household hazardous waste, and safety of our volunteers. We plan to utilize the Public Works Maintenance Facility location for future Earth Day Collection Events.

Earth Day Collection Totals: 306 residents participated in the event. Some came to drop off unwanted materials such as electronic equipment, household chemicals and cleaners, documents for shredding, unservicable flags, eyeglasses, hearing aids, and medications. While other residents purchased new flags, donated children's books to support Reach Out and Read, and donated cell phones to support Cell Phones for Soldiers. Some residents even took home free tree seedlings to plant in their yards.

Approximately 5,500 pounds of material shredded 1,414 pounds of household waste collected, 159 eyeglasses, and 19 hearing aids, 16,422 pounds of equipment received, 50 flags,70 children's books, and 71 cell phones donated to Cell Phones for Soldiers.

This event would not be possible without the help of our amazing City employees, volunteers, and other partners including Heartland Shredding, Linn County Solid Waste Agency, Midwest Electronics Recovery, Hiawatha American Legion Post 735, American Legion Women's Auxiliary Local Chapter 735, Hiawatha Lions Club, Hy-Vee Pharmacy

(Edgewood Road), Unity Point Clinic-Hiawatha Pediatrics, and Department of Natural Resources Forestry Bureau. Thank you everyone for giving your time and service in helping out with Earth Day!



#### City Wide Amnesty Day Recap

Another City wide yardwaste and refuse pickup is complete. This is the 21st year of this service. We have progressed a lot in our operations of this cleanup process over the years. We started out using an endloader and dump trucks. Now ABC Disposal donates two refuse trucks including drivers to assist during the cleanup. It really has sped up the process. What used to take over a week is scaled back to one day for yardwaste and 2-3 days for refuse pick up. A big Thank You to ABC Disposal for their donation! The Solid Waste Agency has changed their rules over the years to encourage our citizens to recycle as much as possible and dispose of hazardous materials properly. Please contact the Solid Waste Agency if you have any questions regarding materials at 377-5290.

Over the last several years the total tonnage of refuse picked up has been about the same. Here are the totals from this year: 13 tons of yardwaste, 58 appliances, 1.25 tons of tires, and 61.25 tons of refuse.

Thank you to the citizens that follow the guidelines in the newsletter. Remember, please recycle!

#### Police Department Summer Safety Reminders

School is out and summer is here. The Hiawatha Police Department would like to encourage everyone to have a safe and enjoyable summer. Please watch for children who are riding bicycles or walking near the roadway. Be prepared to stop as children are not always watching for you. It is also a good time to revisit safety tips with each of your children.

- \* Never play in the street
- \* Make sure your parents know where you are and when you will return
- \* Always wear your safety helmet when riding a bike or skateboard
- \* Never talk to strangers; report any attempts by a stranger to an adult

**Curfew Reminder** - A curfew is in effect for anyone under the age of 16. Persons under 16 years of age are not permitted to be or remain upon any alley, street, or public places between the hours of 11:00 PM and 5:00 PM unless accompanied by a guardian, parent or other person charged with the care and custody who is over 18 years of age. The curfew does not apply to a minor traveling between his or her home or place of residence and the place where any approved employment, church, municipal or school function is being held.

Also, please be considerate of your neighbors if you own a dog. Do not let your dog(s) run at large. Each owner is responsible to ensure their dog(s) do not bark or howl excessively causing neighbors to be unduly disturbed.

#### **Community Development Personnel**

Jerry Youtsey is the newest addition to the Community Development staff. He started working for the City of Hiawatha in February 2016. He has a background in commercial and residential construction with experience in the industry for over twenty years starting in California and moving to Iowa in 2002.

Jerry has advanced his education and certifications over the years while working construction. He received an Associate of Science Degree from Kirkwood in 2013 and achieved seven ICC certifications including Commercial and Residential Building, Plumbing and Mechanical Inspector and Residential Electrical Inspector. He recently completed his Commercial Electrical Certification and Property Maintenance Certification.

His current job title is Building Inspector I. We replaced our Code Enforcement Officer position with a broader job description. Jerry uses his skills as our lead Code Enforcement Officer dealing with complaints and rental properties. When not busy with these tasks he does commercial and residential plan reviews and fills in by performing construction inspections. Jerry's main focus for plan reviews and for construction inspections is the enforcement of the Electrical Code. The State of Iowa requires our electrical inspectors to be properly certified and Jerry meets that standard for the City of Hiawatha.

Jerry's broad experience and training have made him a great assest for the Community Development Department. As a combination Inspector-Code Enforcement Officer, he serves Hiawatha in many roles. You are likely to meet Jerry if you do any construction, own rental property or have a complaint. He serves an important role in keeping the community safe and maintaining a "Beautifiul Hiawatha." Feel free to contact Jerry with your building and rental questions.



#### May 3, 2017

to consider rezoning of properties located at 3950, 3980 & 3990 Blairs Ferry Road from A (Agriculture Zone District) & C-2 (Neighborhood Convenience District) to C-3 (Highway Commercial District) as requested by Peck's Landing, LLC, s/c. Council will consider 2nd & 3rd readings & adoption at a later date. RESOLUTION #17-078 approving the Preliminary Plat for Peck's Landing First Addition.

RESOLUTION #17-079 instituting proceedings to take additional action not to exceed \$1,485,000 General Obligation Capital Loan Notes.

RESOLUTION #17-080 instituting proceedings to take additional action not to exceed \$3,780,000 General Obligation Capital Loan Notes.

RESOLUTION #17-081 directing the advertisement for sale & approving electronic bidding procedures & Official Statement for the \$5,265,000 (Dollar Amount Subject to Change) General Obligation Capital Loan Notes, Series 2017

RESOLUTION #17-082 setting a public hearing date (5/17/17 @ 5:30 P.M.) to consider amending Hiawatha Code of Ordinance Chapter 101 Storm Water Drainage System §101.01 Purpose, §101.03 Rates, & §101.06 Storm Water Emergencies by adding retention or detention basin to definitions, establishing rates by ordinance & providing clarification to fees for City staff work on privately owned storm sewer.

RESOLUTION #17-083 setting a public hearing date (5/17/17 @ 5:30 P.M.) to

of Ordinance Chapter 102 Illicit Discharge to Storm Sewer System §102.05 Illicit Discharge Detection & Reporting, Cost Recovery, §102.06 Suspension of Access to the City's Storm Sewer System, & §102.09 Appeal to allow flexibility between City departments in administration & enforcement duties & assign City Council to hear appeals. RESOLUTION #17-084 setting a public hearing date (5/17/17 @ 5:30 P.M.) to consider amending Hiawatha Code of Ordinance Chapter 162 Storm Water Runoff Control §162.04 Applicability, deleting §162.05 Affidavit of Disclosure of Property Interest, amending §162.19 Certification & Maintenance, & §162.21 Administration to modify regulations & add establishment of an advisory committee. RESOLUTION #17-085 approving an "At Your Own Risk" Building Permit to begin construction on a new commercial building for Studio 32 located at 950 Metzger Drive. RESOLUTION #17-086 approving the plan of improvements installation for Dell Ridge Phase III. RESOLUTION #17-087 accepting

4 Fire Department Chaplains: Fr.
Mark Ressler, Deacon Dennis Mulherin, Deacon Frank Easton, & Deacon Scott Zogg.

Motion approving the appointment of 1 Volunteer Firefighter: Taylor Brown. RESOLUTION #17-090 authorizing the Mayor to sign an agreement with Cedar Rapids Toyota for the purchase of a Toyota Tacoma Truck in the amount of \$1.00 for the Parks Department to use from May through October.

RESOLUTION #17-091 approving an Amateur Radio Field Day in Clark Park past the 10:00 p.m. curfew on 6/23/17-6/2517

RESOLUTION #17-092 amending Section III Hours of Work, Attendance & Absenteeism by adding a policy for Fire Medic on call pay & amending Recording Work Hours policy to add new procedures for electronic timesheet program, amending Section VII Substance Abuse Policy to update procedures for employee drug & alcohol testing, amending Section VIII Vacation Policies to change minimum usage rate, & amending DOT Drug & Alcohol Policy & DOT Driver Handout to update DOT regulations. Motion setting a public hearing date (5/17/17 @ 5:30 P.M.) to consider the FY 2017 Budget Amendment #2 & direct publication of

#### June Calendar

- 04 Farmers Market 11:00AM-2:00 PM Guthridge Park
- 07 City Council Meeting 5:30 PM
- 11 Farmers Market 11:00AM-2:00 PM Guthridge Park
- 12 History Committee Meeting 1:30 PM
- 12 Board of Adjustment Meeting 6:00 PM
- 13 Parks Commission Meeting 6:00 PM
- 13 Library Board Meeting 7:00 PM
- 14 Council meeting airs 6:00 - 7:30 PM Ch 4 (IMON) 7:00 PM Ch 18 (Mediacom)
- 18 Farmers Market 11:00AM-2:00 PM Guthridge Park
- 20 Water Board Meeting 5:30 PM
- 21 City Council Meeting 5:30 PM
- 25 Farmers Market 11:00AM-2:00 PM Guthridge Park
- 26 P&Z Meeting 5:30 PM
- 28 Council meeting airs 6:00 - 7:30 PM Ch 4 (IMON) 7:00 PM Ch 18 (Mediacom)

#### July Calendar

- 02 Farmers Market 11:00AM-2:00 PM Guthridge Park
- 04 Holiday City Hall Closed
- 05 City Council Meeting 5:30 PM
- 09 Farmers Market 11:00AM-2:00 PM Guthridge Park
- 10 History Committee Meeting 1:30 PM
- 10 Board of Adjustment Meeting 6:00 PM
- 11 Parks Commission Meeting 6:00 PM
- 11 Library Board Meeting 7:00 PM
- 12 Council meeting airs 6:00 - 7:30 PM Ch 4 (IMON) 7:00 PM Ch 18 (Mediacom)
- 16 Farmers Market 11:00AM-2:00 PM Guthridge Park
- 18 Water Board Meeting 5:30 PM
- 19 City Council Meeting 5:30 PM
- 23 Farmers Market 11:00AM-2:00 PM Guthridge Park
- 24 P&Z Meeting 5:30 PM
- 26 Council meeting airs 6:00 - 7:30 PM Ch 4 (IMON) 7:00 PM Ch 18 (Mediacom)
- 30 Farmers Market 11:00AM-2:00 PM Guthridge Park

# Motion approving the appointment of May 17, 2017

improvements installation for Heritage

RESOLUTION #17-088 approving a

by Brainiac Inc. on behalf of Mercy

RESOLUTION #17-089 approving a 28E Agreement between the City of Hi-

awatha & Linn County for the construc-

tion of Phase I of the Edgewood Road

paving, grading & culverts project.

Surgery Center/Wolfe Eye Clinic.

sidewalk deferment for the property lo-

cated at 1195 Boyson Road as requested

Green Twelfth Addition.

RESOLUTION #17-093 approving sewer waiver on second water meter for 2050 Boyson Road.

RESOLUTION #17-094 setting a public hearing date (6/7/17 @ 5:30 P.M.) to consider amending Hiawatha Code of Ordinance Chapter 160 Fire Code \$160.35 Seizure of Fireworks yadding language setting Hiawatha's regulations for possessing, storing & selling fireworks due to State Code changes.

ORDINANCE #877 amending Hiawatha Code of Ordinance Chapter 101 Storm Water Drainage System \$101.01 Purpose, \$101.03 Rates, & \$101.06 Storm Water Emergencies by adding retention or detention basin to definitions, establishing rates by ordinance & providing clarification to fees for City staff work on privately owned storm sewer.

ORDINANCE #878 amending Hiawatha Code of Ordinance Chapter 102 Illicit Discharge to Storm Sewer System §102.05 Illicit Discharge Detection & Reporting, Cost Recovery, §102.06 Suspension of Access to the City's Storm Sewer System, & §102.09 Appeal to allow flexibility between City departments in administration & enforcement duties & assign City Council to hear appeals.

ORDINANCE #879 amending Hiawatha Code of Ordinance Chapter 162 Storm Water Runoff Control §162.04 Applicability, deleting §162.05 Affidavit of Disclosure of Property Interest, amending §162.19 Certification & Maintenance, & §162.21 Administration to modify regulations & add establishment of an advisory committee.

RESOLUTION #17-095 approving FY 2017 Budget Amendment #2.

RESOLUTION #17-096 setting a public hearing date (6/7/17 @ 5:30 P.M.) on the proposal to enter into a Development Agreement with MJS Investments, LLC & Midwest Aesthetics, Inc. & providing for publication of notice.

RESOLUTION #17-097 setting a public hearing date (6/7/17 @ 5:30 P.M.) to consider the proposal to enter into a Development Agreement with Crystal Group & providing for publication of notice.

RESOLUTION #17-098 approving an Engagement Agreement to disclose & memorialize the terms & conditions for services provided by Ahlers & Cooney, P.C. (Bond Counsel) to the City of Hiawatha in connection with the issuance of Not

to Exceed \$5,265,000 General Obligation Capital Loan Notes.

RESOLUTION #17-099 authorizing city staff to proceed with the sale of the 1986 Pirsch Pumper, Unit 284 & additionally authorizing staff to accept the bid of the highest responsive, responsible bidder.

RESOLUTION #17-100 approving newly updated ambulance rates effective 7/1/17. moved approving the appointment of 1 Volunteer Firefighter/EMT: Andrew Sheeley.

RESOLUTION #17-101 approving a 3 year Planned Service Agreement with Johnson Controls of Cedar Rapids, to provide routine maintenance, various annual inspections, 32 hours of service annually, & annual systems update for the HVAC system at City Hall at a total annual cost of \$5,016 for Year 1, \$3.315 for Year 2 & \$3.381 for Year 3.

RESOLUTION #17-102 approving a Professional Services Agreement with Anderson Bogert Engineers to conduct a study on the reconfiguration of North Center Point Road in an amount not to exceed \$7,500.

RESOLUTION #17-103 approving application for Partial Pay Estimate #6 for the 2016-2017 Emmons Street/North Center Point Road/Robins Road Intersection Improvements Phase 2 Roadway Package Project, & directing City Clerk to make payment to Rathje Construction Co., of Marion, in the amount of \$363,723.52.

#### Mayor and City Council adopt Code of Ethics

City Council recently adopted a Code of Ethics Policy signed by the Mayor and all members of City Council. Under the Code of Ethics Policy, the Mayor and City Council agree there are a certain set of standards required to ensure the effective functioning of democratic government, while fostering public confidence in the integrity of local government and its effective and fair operation.

#### The Code of Ethics covers 14 standards of behavior centered on the following core principles:

Public officials, both elected and appointed comply with both the letter and spirit of the laws and policies affecting the operations of government; public officials be independent, impartial and fair in their judgment and actions; public office be used for the public good, not for personal gain; and the public deliberations and processes be conducted openly, unless legally confidential, in an atmosphere of respect and civility.

The Code of Ethics includes compliance and enforcement procedures in the event a City Council member or the Mayor violate the ethical conduct established by this policy.

The Code of Ethics Policy will be reviewed annually by City Council and will be included in regular orientations for Mayor and City Council candidats and newly elected and appointed officials.

#### Larry K. Fox & Associates Announces New Office in Hiawatha



We all want to achieve our dreams and goals today, tomorrow, and well into the future. But many times, a crystal ball would be helpful when planning for retirement, as many unexpected life events occur bringing on uncertainty and difficult decisions. Larry K. Fox & Associates, a private wealth advisory practice of Ameriprise

Financial Services, Inc., strives to help take the uncertainity out of planning as the advisors take the time to listen to clients' goals, dreams, and concerns in order to understand what they want to accomplish. The mission at Larry K. Fox & Associates is to assist in achieving peace of mind so their clients have more time to pursue the more meaningful things in life. The practice wanted the opportunity to provide this value to many others, and they are pleased to announce they have opened a new office location at 1055 Longfellow Drive, Suite A in Hiawatha, Iowa; in addition to their current offices located in Waterloo, Iowa and Davenport, Iowa.

Through a unique interactive process using the latest diagnostic software, the team can paint a picture to help clients clearly see and confirm their achievable goals. The advisors then create an action plan in support of those goals and provide follow-up resources to track the plan's progress over the course of the year. With a coordinated team approach from its multifaceted advisors, the team has the capacity to provide a deeper quality of advice in all seven areas of financial planning. Five CERTIFIED FINANCIAL PLANNER professionals support all planning efforts with approximately 123 years of combined experience.

By growing your financial confidence for the future, your dreams and goals can be within reach from plans for retirement to maximizing your impact when leaving a legacy. Larry K. Fox & Associates provides customized financial advice that is anchored in a solid understanding of client needs and expectations, and prides themselves in valuable relationships with their clients and transferring a legacy to their families. For more information, please contact Bruce Anderson, Business Development Director for Larry K. Fox & Associates at 319-560-3580. You can also visit their website at LarryKFoxandAssociates.com.

# Larry K. Fox & Associates A private wealth advisory practice of Ameriprise Financial Services, Inc.

#### **History Committee Newly Appointed Board Members**

The Hiawatha History Committee would like to welcome their two newest members, Marybeth Culbertson and Christine Ask. Marybeth and Christine will both serve terms ending on December 31, 2019. Welcome Marybeth and Christine!





The History Committee has been working on gathering stories and photos for a Hiawatha history book. If you have any historical facts or photos to share contact the City Clerk at cityclerk@hiawatha-iowa.com or 319-393-1515.

#### Hiawatha Water Quality Report Available Online

Hiawatha's Yearly Water Quality Report (or Consumer Confidence Report) will no longer be mailed out to our Hiawatha residents. The report is now available online. To access the CCR Report go to the Hiawatha City website (www.hiawatha-iowa.com) and select Water under Departments. On the Water page, scroll down and select Consumer Confidence. This link will take you to the Iowa Rural Water Association website where you can "View CCR Report." You will be able to view reports from 2011, 2012, 2013, 2014, 2015 and 2016.

## The Hiawatha History Committee Presents "Did You Know" the history behind Hiawatha street names?

#### Dina Court

Developer, Jon Dusek named the street after his wife and the joke is he was probably in trouble with her at the time and had to come up with a way to divert attention.





#### **Longfellow Drive**

Ace Aossey came up with the idea to name the street after Henry Wadsworth Longfellow, a famous writer who wrote stories and poems about an Indian named Hiawatha.





#### Retirement Open House Set for Police Officer Gary Manhart

Officer Gary Manhart is retiring after more than 31 years of service to the Hiawatha Police Department. Please join us for a retirement coffee to be held in his honor on Monday, June 12, 2017 from 11:00 AM - 1:00 PM in the multi-purpose room on the lower level of City Hall.





Please join us for an exciting announcement from the Hiawatha Public Library at our

#### Capital Campaign Kickoff

Monday, June 26 Open house from 10:30 - 11:45 a.m. Short program at 10:45

> Hiawatha Public Library 150 W. Willman St. Hiawatha, IA 52233 No RSVP required

For questions, call **319-393-1414** or email **JJewell@Hiawatha-lowa.com**.

#### Thank you Cedar Rapids Toyota

We would like to thank Cedar Rapids Toyota for their generosity and helping our Parks Staff for the summer season. Thank you! The last six years the City has partnered with Cedar Rapids Toyota to lease a vehicle for \$1 (from April through October). For this we put the Cedar Rapids Toyota magnet on the truck to market their business. The expenses incurred include basic maintenance and gas expenses out of the department budget. The Park's Department is also responsible for the insurance coverage and add this policy through ICAP. Thank you!



#### Park Clean Up

On April 10, 2017, Cub Scout Pack 87 cleaned up Clark Park for a service project. We thank them for all their help in continuing to make our parks clean for the public to enjoy.





Fun Fest is right around the corner! If you don't have it marked on your calendar yet, save the date for August 25-26, 2017. We have so many new activities for the whole family to enjoy! If your business or organization is interested in being in the parade please stop in at Hiawatha City Hall to pick up an application or visit the Hiawatha website or Fun Fest Facebook Page to print off the information. There is a new route this year, so check it out to find the best location to sit!

## August 25th-26th

#### Friday

6—9 8 Seconds Band & Kiwanis Concessions

9—11 Movie Under the Moon-Voting will take place

on Facebook in July!

#### **Saturday**

8 5K Fireman's Run

8—10 HiCREW Kiwanis Pancake Breakfast

10—9 Food & Beverage Vendors-Shriners, Girl Scouts, Rubys, Women's

Auxiliary, Kona Ice, Cedar Ridge, Clock House Brewery

11—12 Hiawatha Parade- New Route for 2017!

12-6 Activities for Kids & Adults

• Libra	ry-Large Coloring Book Activity	• Euro Bungee
<ul> <li>Maca</li> </ul>	roni Kid Children's Craft	• Trackless Train
• Face	Painting	• Junior Fire Fighter Obstacle
• Child	ren's Games	Shriners Adult Bags Tournament
• Hiaw	atha Kids League Inflatable's	Culvers Ice Cream Eating Contest
• Rock	Wall- Army National Guard	Smash a Car Legion Fundraiser
	Vehicles to view from Army onal Guard	Kids Tractor Pull

#### 12--9 Entertainment

- Community Entertainment- CR Spirits, Craig Gymnastics 12-1:30pm
- K9 Demo with Reso and Officer Naak 2-3pm
- -42 Romeo Rock Band 4-6pm
- -Breakfast Club Band 6-9pm

#### 9-9: 30 Fireworks at Dusk!!!

#### **Changes to Hiawatha Bus Routes**

Cedar Rapids Transit will be implementing bus route and schedule changes throughout the metro area based on the recommendations included in the 2016 Transit Study conducted by the Corridor Metropolitan Planning Organization. The changes will focus on improving the existing fixed-route service by streamlining routes, reducing travel times, shifting service from lower-use to higher-use areas, and providing more transfer locations. The changes will go into effect on Monday, July 31. For more information, please visit the Cedar Rapids Transit website at <a href="https://www.cedar-rapids.org/transit">www.cedar-rapids.org/transit</a>.

City of Hiawatha 101 Emmons Street Hiawatha, Iowa 52233 Phone: 319-393-1515

Fax: 319-393-1516

www.hiawatha-iowa.com

#### PRSRT STD

US Postage PAID Hiawatha, IA Permit No. 33

## Walk Sequence

DELIVER BY SATURDAY, 6/10/2017

# Postal Customer Hiawatha, Iowa 52233

#### Water Department Implements a Disconnection Service Fee

Hiawatha!

A few years back, the Water Department stopped posting the orange door tags to notify delinquent water customers of a disconnection of water service due to non-payment. Since that time, staff has been advised to knock on a resident's door before disconnection to inform the resident. If the resident is home they are given an opportunity to contact the Water Department and make a full payment. If the resident is not home, the Water Operator proceeds with the disconnection and a reconnection fee of \$45.00 is administered to the account. The bill is then required to be paid in full along with the \$45.00 reconnection fee.

Starting July 1, 2017, a \$30.00 service fee will be added to the account of the resident receiving an extra notification, a knock on the door, from the Water Operator. Should the resident not follow thru on their promise to contact the water office and pay their water bill, and are later disconnected, both the reconnection and the service fees will be applied to the water account.

The Water Department has found a need to implement this fee as more and more customers have been relying on the extra door knock notification before having their water disconnected. By relying on this extra notification without penalty, additional resources are exhausted such as maintenance and fuel on city vehicles, along with additional time for Water Department employee's. If staff continues knocking on doors for disconnection without charging a fee, the extra charges end up being reflected as an increase in the water bills across the whole city. If you should have any questions, please contact the Water Department at 319-393-5556 option 4.

## City Directory

#### Main Phone: 319-393-1515

#### Mayor:

Bill Bennett X525 mayor@hiawatha-iowa.com

#### **Council Members:**

Marty Bruns mbruns@hiawatha-iowa.com

Dennis Norton dnorton@hiawatha-iowa.com

Dick Olson dolson@hiawatha-iowa.com

Bob Rampulla brampulla@hiawatha-iowa.com

Aime Wichtendahl aimew@hiawatha-iowa.com

City Administrator:

Kim Downs X523 cityadmin@hiawatha-iowa.com

City Clerk:

Kelly Kornegor X526 cityclerk@hiawatha-iowa.com

Finance Director:

Cindy Kudrna X522 financedir@hiawatha-iowa.com

Park & Recreation Director:

Kelly Willadsen X251 parkdirect@hiawatha-iowa.com

Community Development Director:
Patrick Parsley X229
bldgofficial@hiawatha-iowa.com

City Engineer:

John Bender X511
cityengineer@hiawatha-iowa.com

Public Works Superintendent:

Rod Jasa 319-393-6601

streets@hiawatha-iowa.com

Water Superintendent:

Marty Recker X232 mrecker@hiawatha-iowa.com

Police Chief:

Dennis Marks 319-393-1212 chief@hiawathapolice.com

Fire Chief:

Mike Nesslage 319-393-4180 mnesslage@hiawatha-iowa.com

Library Director

Jeaneal Weeks 319-393-1414 weeksj@hiawatha-iowa.com